



Granada Hills North  
Neighborhood Council

[ghnnc.org](http://ghnnc.org)

Report

**Ad Hoc Committee on Goals and Priorities**

Submitted to the Board

On

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## **Introduction**

The Ad Hoc Committee on Goals and Priorities first met on July 20, 2011. It was formed as a result of recommendations at the Board Retreat/Training of June 2011 and encouragement from DONE representatives.

**The City Charter states that the purpose of the neighborhood councils is:  
to promote more citizen participation in government, and  
to make government more responsive to local needs.**

Accordingly, GHNNC's goals should focus on achieving the neighborhood councils' purpose.

**Mission of the Committee:**

**To define recommendations for the goals for GHNNC going forward.**

These recommendations are presented to the Board for review and discussion, and referral to the various committees to consider for implementation.

## Methodology

The committee began by gathering the notes from the Board Retreat and sorting them into categories:

- **Goals** – Items the members wanted to accomplish
- **Out of Scope** – things we have little control over, like “making NCs more independent of the City”
- **Useful, but operational** -- things that make us more organized, but aren’t really an organizational goal -- like sign-up sheets for events or office scheduling.

Recommendations should reflect the whole Board. To get some insight into what Board members are passionate about, we asked them to complete two surveys.

- Survey 1 was operational: what the interest of the Board members are; how much time they’re wian organization.
- Survey 2 asked for a frank appraisal of how we can improve as an organization.

We polled the Board and compiled the results. Some common threads emerged: a need to foster openness, better communication, trust, and respect.

Then we discussed the survey results and possible organizational goals in detail. The point was to help GHNNC become a more effective and attractive organization that better reflects the needs of the neighborhood. This report is the result.

There were many practical and immediate suggestions, as well as more long-term ones.

### **They all converged on two main themes:**

- Get the Board members more active, interested, and engaged
- In order to get Stakeholders more involved with the Neighborhood Council and local issues.

A few recommendations were disseminated earlier and have been considered and adopted by the Policy and Rules Committee.

## Recommendations for the Board

These recommendations are aimed at fostering more input and interactivity of Board members, leading to more of a feeling of trust and shared goals.

### Board Agendas

1. Continue the practice of asking for agenda items, but do it a few days earlier in the month.
2. Accept input for the agenda at any time of the month, with a standard subject line (for example, BOARD AGENDA ITEM) so it can be easily found when the agenda is being drafted.
3. Schedule Executive Committee meetings a few days earlier in the month, at a regular date and time like the other standing committees.
4. Circulate the proposed Board agenda, as set by the Executive Committee, to the whole Board for comment at least one day before the posting deadline. This would catch most of the errors and inadvertent omissions.
5. Consider the order of agenda items flexible and variable from meeting to meeting, so that items of interest to stakeholders or that are urgent that month are scheduled earlier in the meetings.
6. Put committee reports as the last major segment, as is done now. Rotate committee report order from month to month so no committee is stuck being last every time. Allow for the flexibility of moving forward a specific report if there is a hot issue that month.
7. Put Board member comments before committee reports. They are brief and often include information about other events that may be of interest to stakeholders.
8. Put operationally important items that may be of little interest to stakeholders later in the meeting. For example, except at the beginning of the year, Treasurer's report and Budget report probably should come at the end, as should standard committee reports that have no motions. Flexibility should be maintained, and the Executive Committee may move things around on a monthly basis depending on the content.

### Board Meetings

1. Keep Board meetings more interesting by moving them along (some ideas follow).
2. Start Board meetings on time. Ruthlessly. Board members and stakeholders will adjust and time their arrival better.
3. End the meetings on time, in consideration of stakeholders' time.

4. Set the expectation upfront, for people running for political offices, that they will have 3 minutes plus a reasonable chance to answer a couple of questions. Give them an indication of when their time is up but allow them to finish their sentences.
5. Limit public comment to 2-3 minutes. . Set the expectation up front. Give them an indication at two minutes, but allow them some time to finish up gracefully.
6. On public comments, allow Board members to ask questions to clarify, but discourage debating the speaker.
7. Contentious public comment items, or those that require long discussion, should be referred to committees where they can be debated and given more attention.
8. For SLOs (senior lead officers) and other city speakers, set an expectation of 5 minutes. Allow some flexibility. (This does not include special guests like the Councilmember or the Congressman).
9. -The President should act primarily as a facilitator, and remain neutral on most discussions.
10. We owe stakeholders and fellow Board members our full attention during Board meetings. Discourage use of PCs at meetings and activities like checking email, browsing the internet, even tweeting during meetings. Same for phone texting.
11. All Board members should be treated equally and with respect. There should be no barbed comments aimed at them, nor public chastisement or embarrassment of Board members.
12. Verbal running commentary or side conversations between Board members should be discouraged.
13. Allow Board members to sit wherever they want at the Board table, but not in the audience area once the meeting starts. Name signs should be at one end of the tables, so that each person can pick up his own. Keep only the President's and Vice President's seats at the head of the table.
14. To avoid disrupting the flow of the meeting, reserve (via signs) a couple of seats at one end of the Board tables for latecomers.
15. Include stakeholders when asking for help, for example in sign-ups for specific projects. Circulate the sign-up sheets through the audience as well. Have clipboards and sign-up forms ready to go before the meeting.

16. Set up food at least 15 minutes before the meeting start time to allow stakeholders and Board members to get their food without delaying the meeting.
17. At each meeting, recommend that volunteers be asked for the next meeting for specific tasks like picking supplies up at the office; taking supplies back; arranging tables; helping set up the sound system; etc. This would end the problem, for example, of 8 people moving two chairs around, while no one is available to return material to the office.
18. Have at least one Special Interest Director report at **every** meeting, to meet the bylaws requirement that each one should report at least quarterly. Expected average duration, 2-3 minutes.
19. Similarly, have at least one District Representative report at every meeting for about 2 minutes, talking about what other community-related activities they're involved in.
20. End every meeting on a positive note. This could be done even in the process of tear-down. This might be the time for recognizing birthdays, anniversaries, birth and marriage announcements, or other items Board members want to share.

## Budget Process Recommendations

Although DONE requires a specific format for reporting Budget to them, GHNNC has complete discretion on how it presents reports to Board members. The items just need to roll up into the DONE format correctly.

Our current budget was originally developed to be based on *function*, not *by committee*. That sometimes leads to unnecessary confusion, because many items are lumped together. For example, there is no separate budget for PLUM, for Citywide, for Outreach Committee. The budget is by function instead.

For example, the **functional** category "Community Improvements" includes more than a Beautification committee would use. The **functional** category "Outreach" includes more things than just what the Outreach committee needs. For example, Outreach by PLUM is not separated (say for flyers for information to homeowners near a project).

To avoid later confusion, we recommend more detailed spreadsheet lines and categories to separate out approved items by committee.

In addition:

1. Instead of having just the Executive Committee decide on the initial budget, schedule a special Budget meeting open to the whole Board and any interested stakeholders. This

should be at the beginning of each budget year (discussion probably starts in May or June), and it could take place instead of the Executive Committee meeting for that day. The proposed budget drafted at this meeting is then presented at the next Board meeting for approval, just as it is now. This new procedure will put most of the discussion at the Budget meeting and decrease the time dedicated to heated budget discussions at Board meetings.

2. The monthly Budget report should include a column for “committed” items, so the “remaining budget” is clearer. For example, we show a large amount unspent on the lease – but that amount is **not** available for other use; it is committed and should be removed from the “remaining budget.” The same can be said for items spent but not yet submitted for demand warrants.
3. Items not **specifically** budgeted require Board approval. Anything in a “miscellaneous” category is by definition not specifically budgeted and requires Board approval to allocate. For example, a budget for the Newsletter **does not** require any additional Board approval. Moving items from the Newsletter category to another, or moving something from Miscellaneous to a category, **does** require Board approval. Most of the time these changes do not affect the DONE budget because they roll up the same.
4. The Treasurer’s report, for the Board and not for DONE, should include information on dates demand warrants are submitted and paid.
5. The monthly Treasurer’s Report and the Budget should be circulated to the Board three days **before** the Board meeting, just like other committee reports.

## Recommendations for Committees

1. Stakeholder participation should be actively recruited. Committee members should be asked to bring at least one stakeholder candidate. A call for recruits should be published regularly on our web site, along with a brief description of what is expected of them.
2. Each committee should name a Vice-Chair in addition to a Chair (see #3 below).
3. Every effort should be made to avoid cancelling or moving committee meeting times. If the Chair cannot attend, the meetings should not be re-scheduled; instead, the Vice-Chair should be asked to run the meeting.
4. Agenda items: Committee Chairs should send out a request to their committee members a few days before the scheduled meeting, asking for input on agenda items.
5. Preliminary agendas should be sent to committee members for comment **before** the agenda is finalized.
6. Committee meeting **agendas** should be circulated by email to the **whole** Board, not just committee members, so they will be informed and perhaps attend.
7. Committee **minutes** or notes should be circulated to the whole Board at least three days before the next Board meeting, so that fewer detailed questions need be covered during the meetings. The subject line on the email should clearly state the committee name and meeting date. Printed copies should be made only in **small** quantities, primarily for interested stakeholders.
8. At Committee meetings, members should be discouraged from engaging in side activities, such as talking on cell phones, checking their email, or browsing the internet. Unavoidable calls should be taken *outside* the meeting.
9. For Board and organizational flexibility, the Policy and Rules committee should consider moving the descriptions of standing committees, wherever possible, out of the Bylaws and into Standing Rules.
10. There should a Board review at the beginning of each operational year (probably in April), of each committee: Is it still needed? Should it be combined with another committee? Should it be split into two or more? Should there be any new committees? Any proposed changes should then be addressed by the Board and eventually reflected in the Bylaws and/or the Standing Rules.
11. Each Board member should be asked to *actively* participate in at least one committee.

## Operational Recommendations

1. A separate Ad Hoc Committee should be set up on developing a **concise** handbook for future Board members. Job definitions would start from the descriptions in the Bylaws and flesh out additional details.

The handbook can be posted on our website. Then it can be downloaded or printed as needed.

There would be a Job Description for:

- a. Board members in general;
- b. Officers (President, Vice President, Treasurer, Secretary, Financial Officer);
- c. Committee Chairs; and
- d. Special interest directors
- e. District directors.

These documents would be useful in recruiting prospective Board members, and help explicitly address expectations for existing Board members.

The job descriptions should be clearer on the distinction between **qualifying** for a position and on the expected **performance** of the position.

2. Board members who attend outside meetings representing GHNNC should share the information with the rest of the Board, either via an email to the Board or a brief verbal report summarizing the key bits of information learned. Sometimes Board members attend a variety of meetings, but if the information goes nowhere, then there is no benefit to GHNNC or to stakeholders.
3. The bylaws require a quarterly report from the Special Interest Directors. These positions exist because they are an important part of the community, and we should hear from them.
4. Board and committee correspondence with outside entities, including city departments, should be posted on the website within two weeks of being sent, whether sent by mail or email.

## Recommendations for Recruiting Stakeholders

Sometimes stakeholders hear of GHNNC and come to see whether they would be interested in participating – but attending a Board meeting can prove discouraging because of the highly procedural and technical content.

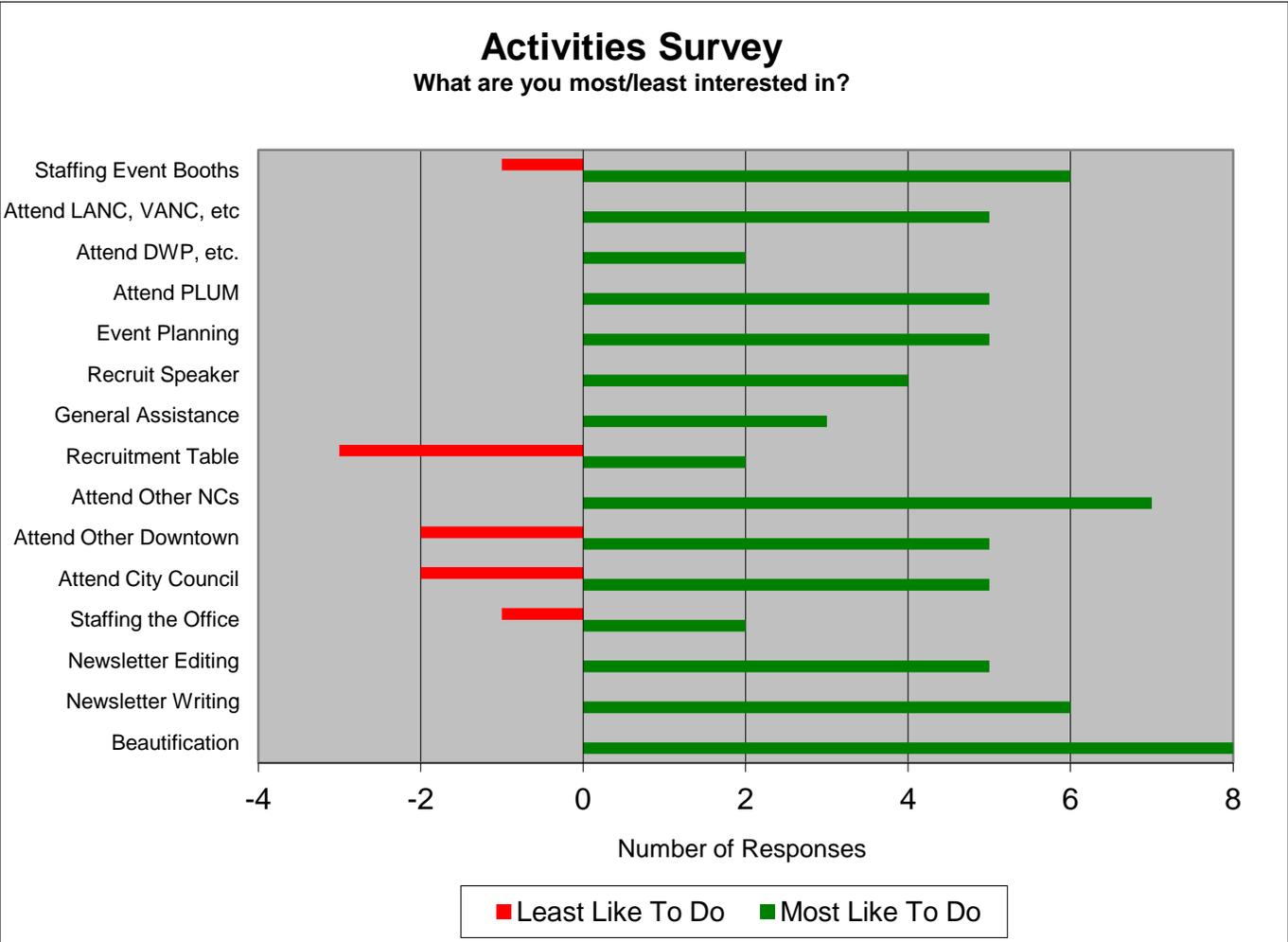
Recommendations to get more stakeholders involved:

1. Recruit stakeholders first to a specific project, not to a meeting. For example, when we engage in a beautification project, it should be advertised in flyers to the neighbors nearby, asking for their involvement. When participating in a Movie Night or a Summer Social, we should make an effort to include stakeholders in the actual planning and organizing of the event. For the newsletter, we should ask stakeholders what topics they want to read about, or perhaps to contribute an article.
2. Define many smaller projects so that stakeholders can participate without making a long-term commitment. For example, recruit stakeholders in placing neighborhood watch signs; movie nights; social events.
3. Devise recruitment contests and small rewards for Board members, for bringing in new people for committees or for projects.
4. For major events like the Holiday parade, newsletter, etc., establish Working Groups (task forces) as early as possible. These would include members of the appropriate committee, but also volunteers from the Board and stakeholders. (A good example was the mix of people decorating for the Holiday Parade.)
5. Events are not a goal in themselves. They are a way to get to the goal of getting people more involved in the neighborhood council and thus more involved in local government. We are pretty good at getting sign-ups for our email list, but we should do more to recruit. For example, at a social event, we should set aside a 5-minute segment somewhere in the middle of the event, for talking about what GHNNC does, handing out information, and recruiting people for projects.

## Miscellaneous Recommendations

1. More government-related events should be sponsored that relate directly to the neighborhood council mission to get people more involved with government – like candidate forums or like the High Speed Rail speakers. However, the speaker times should be tightened quite a bit. (see related item below).
2. A Working Group should be formed to devise a Speakers program, and decide whether the format should be at a Board meeting or separate, at least quarterly, events. If at a Board meeting, the time should be strictly kept at 15 minutes or so. Board members and stakeholders should be asked for their input into what they want to hear about.
3. We should do more to ASK people on our email list, not just send them information. For example, a quarterly or semiannual 3-5 question focused survey on some item of interest -- like a multiple choice on topics they want to see covered in the newsletter, or in a speaker program, or the kind of social event they would like to attend. The surveys should be kept SHORT. This would help people feel like they're more involved in the process.
4. To foster more fellowship among Board members, we could have a few purely social get-togethers. Because of the Brown Act, no business can be discussed at these meetings, which is just as well – let's keep them purely social. For example, a picnic in the park, or a nature walk in the new Aliso Canyon park, whatever. The point is to keep this casual, not highly organized.
5. There should be no lobbying by phone or email to members about issues to be discussed at the various meetings. This fosters distrust and is a violation of the Brown Act.
6. There should be no public chastisement of people, direct or indirect, at meetings. This applies especially when the subject is someone who is not present. It applies as well to the semi-public intervals before and after a meeting. That fosters distrust, and does not do anything to solve the problem at hand.
7. All Board members should be encouraged to try new approaches and new projects within GHNNC. Some Board members feel that the more involved they become, the more they are criticized.
8. There must be an opportunity for creative disagreements over GHNNC business without generating personal emotional involvement (or being interpreted as a personal fight.)
9. There is currently no forum for settling disagreements without involving the whole Board. Recommend that the Policy and Rules committee consider setting up some mechanism for this.

10. For handing out at events, a revised flyer should be developed about what GHNNC is and how neighborhood councils work. This would be an update to the current tri-fold, which has been copied and recopied so many times that it can hardly be read anymore. Many things have changed since that was written – time for a new and stronger one.
  
11. New Board members or applicants should fill out a standard information sheet similar to that in Survey 1, which asks them to list what activities they're interested in, the time they can devote to GHNNC, and what special skills they have that they are willing to share. This should be saved and shared with the Board before the approval vote, as a way to get everyone familiar with the new members.



One of the survey questions asked, "What activities are you most interested?" and listed many topics, which are abbreviated in the chart above. Board members were also asked, "What would you definitely NOT like to do?" and offered some examples without providing a specific list from which to choose. The green bars represent the number of responses to "like" topics, while the red bars represent the number of responses to "not like" topics.

Multiple responses were allowed, and no ranking was requested.

## Responses to Survey Two

All responses to the committee have been included verbatim. As promised, we maintained the anonymity of the senders by reorganizing the responses by topic. The order of the answers from topic to topic has been randomized. In other words, the response to the first question has the answers from all respondents. Then for the second question, the response documents were put in a different order, and so on. Grammar and spelling have been left as original without correction.

**1. How effective do you think GHNNC is, in its core duties of facilitating communications between city government and stakeholders? (please circle):**

(least) 1    2    3    4    5    6    7    8    9    10 (most)

**Average Grade: 5.8**

average of 10 grades; 2 did not grade and are not included

**Grade: 7 Comment?** [None]

**Grade: 6 Comment:** Need increased contact with Councilman or CD 12; with other N.C. in CD 12 try for once a month meeting to discuss common problems of stakeholders. (If we are doing this now, no feed-back at the monthly Board meeting. Invite key people in Govt. or Chamber to make a short presentation at the start of our meetings. Publicity of meetings; speakers, contact, etc.

**Grade: 4**

**Comment:** We need to do a lot more to get stakeholders involved in local matters of concern to their community. We need to hear from them, follow up, and then report back to the stakeholder as to the progress, issues, and final disposition. Stakeholders need to know we are here and here to help them get their issues resolved.

**Grade: 5**

**Comment:** GHNNC is very effective in some ways like helping define cell towers, getting more people behind the issues at Sunshine Canyon landfill, or responding to specific issues and hearings. However, it misses on the bigger things. The core people involved are the same active people who are involved in a lot of other things, the activists. GHNNC has not been very effective at representing the neighborhood. Its voice represents only the people on the Board, and very often does not even represent them.

**Grade: 6**

**Comment:** (none)

**Grade: 3**

**Comment:** Could be more. Too many people with their own agendas on this board. Need to concentrate on local area, not city and other areas as much. Need to get all involved in something in local community affecting this board and stakeholders. District 3 people should split up area and represent something.

**Grade: [none circled]**

**Comment:** I don't think I can be objective because the PLUM committee tries very hard to get stakeholder opinion. I am biased in that I think we do far more than I see other NC's doing to address stakeholder concerns.

**Grade: 8**

**Comment:** We are very effective at facilitating communications to City government. We would be a 10 if I had the help I needed but I don't.

**Grade: 7**

**Comment:** [none]

**Grade: 5**

**Comment:** Sadly, I think the vast majority of our stakeholders are completely indifferent.

**Grade: [none]**

**Comment:** I don't see this as a unique issue to GHNNC, as all NCs experience the same facilitation issues.

**Grade: 7**

**Comment:** Newsletter is great for stakeholders.

## **2. What would you suggest would make for a more harmonious, cooperative Board?**

- Leadership that is welcoming and supportive of new ideas, different viewpoints, and willing to embrace change. 'Tis better to try and fail than never to have attempted the task.
- Everyone being involved. Not so much backstabbing. A new President. Perhaps a social event for board members, or with spouses/significant others. More honesty between members, especially the leadership.
- Everyone needs to be honest about their feelings and remember why we are all

here. We all need to be more respectful and tolerant of our differences.  
Maybe we should do more social things together/

- GHNNC should try to be more open to a diversity of opinion. In the beginning it was probably easier because all the people organizing GHNNC had a big common goal to “dump the dump.” But things change, and people with other interests joined the Board. It has been difficult for the organization to accommodate a diversity of views without regarding them as threats.
- Less infighting. More respect to each other. More people volunteering when asked to do something. More respect to me as President when I make requests or ask for help in doing something. Less trying to handle things yourself and definitely less effort to try and keep me uninvolved, which just tends to make me mad. Zero lying in any circumstance. Less gossip to each other about each other whether through email or speaking when someone doesn't get their way in committee or at the board. More social activities so that you get to know each other over lunch, dinner, drinks, etc. More participation in the duties that I have to do to be effective that don't get done because people don't volunteer. For example, we'll never be 100% effective until I have help with the daily City Council actions and the Journal entries. The more board members understand how the City works, the smoother things will be for our board.
- Clear understanding of a set of rules of order for our meetings.
- Mutual respect for and from each member. Being organized and on point at meetings. Keeping the meetings on a high plane, without personal rancor.
- You'll probably have a more harmonious, cooperative Board when all Board members know what the duties and responsibilities are for the various Board positions. Also, the stakeholders having this information available will eventually weed out the ineffective, uncooperative Board members.
- Board may be more productive if involvement not harmonious nor cooperative with a wide range of interest and abilities.  
Try and deal with a wide range of interest and backgrounds.
- The President should lead by example and not allow any backstabbing or talk about Board Members behind their back. If you don't have something good to say about somebody don't say it. Running with a slate of people for Board Election set up the Board for resentment and a bad anti-productive environment. We should write a bylaw banning anyone who pushes a slate from being a Board Member.
- A couple of meetings a year (without quorum) where we have a meet and greet coffee or breakfast without formal rules and no agenda.

- More organization and individual understanding when it comes to discussion. However that is a personal decision on each persons' part.

### **3. How would you suggest we make our Board meetings more effective?**

- Start on time.
- Better leadership, fairness, speakers not at meetings, time limit for meetings and start on time. Committees better functioning so meetings would be shorter. Give up on seating chart, it is a joke and another means for our President to control all. Set up and food arrival earlier.
- Limit Board member comments during "Public Comment on non-agenda items" as this is for public comment, not for a Board members to practice their rhetoric.
- Clear understanding of a set of the rules of order for our meetings.
- Give more members an actual role in the meetings, rather than just some hurried reports at the end. Create task forces, and invest them with meaningful time to report their work.
- Interesting agenda and wide range of topics affecting GHNNC area. As well as any proposal that will impact this community. Start meetings close to 6:30 pm ending by 9-9:15. Everyone jumps in and puts away chairs, tables, food and sound.
- Cut off those that keep repeating the same point over and over and get too far off the subject.
- Start on time. End on time. Follow accepted and published rules of order for conducting meetings. Accept divergent views. Embrace change. Support new ideas and projects. Conduct as much business as possible and allowed in committees and, if necessary, adjust committee meeting day/time to accommodate stakeholders wanting to be heard. Limit public comment to 2-3 minutes and avoid in-depth discussion and instead refer to appropriate committee. Strongly encourage board members to refrain from texting, emailing, web surfing, and other distracting actions. In other words, pay attention during the meeting.
- I am not sure what more effective means. I think we need to hold more social events so that stakeholders get to know who we are. We need to start taking a more active role in the dump again. As far as knowing what the City is doing and trying to get the best for our stakeholders I think we get things done.
- Board meetings are often slow and boring. This turns off most curious people who might be interested in joining. Board members should be prepared by reading the rationale for the various committee motions so they don't need to take a lot of time in discussions. That means that they need to have the information earlier (committee minutes). The President should take a more even-handed and neutral part in the discussions. No Board member should make snide and pointed remarks at other Board members during

meetings. Or publicly outside of meetings. There should be no mostly-inaudible side commentary. While giving people a chance to be heard, meetings should not be allowed to ramble on. Board decisions should be honored and not repeatedly brought up again as if they had not happened.

- I don't believe the amount of people who attend a board meeting is a measure of a good NC Board. I believe that if people would volunteer to help set up and prepare for meetings instead of blowing in at 6:30, we would be able to start on time and not have the same 3-4 people setting up month after month. During the meetings, there should not be so much talk back and forth i.e. Public Comment. When discussing an issue, I believe the Board should be limited to how long they can talk rather than the stakeholders. I think that talking out of turn or blurting out several times throughout the meeting is disrespectful and rude. I think that arguing, fighting, and eye rolling in front of stakeholders is embarrassing. When people sit and talk to the board member sitting next to them, it is distracting and rude. Inevitably, it is disruptive because the rest of the board can hear them whether it's a low drone or loud chatter. Coming to meetings unprepared is always going to make the meetings last longer. Anyone who doesn't attend a committee meeting that has something they're passionate about on the agenda and then spends 10-15 minutes arguing with the committee shouldn't even be on the board because they aren't doing the job they were elected to do. Lastly, the old vs. new mentality wastes tons of time and is sad that there is no respect shown to those considered "old". Things ARE done for a reason and if "newbie's" don't like the reason, they should try to lobby to change it or try to understand why things are the way they are but again, inevitably, most of the "old" are insisting on things for a reason and those reasons haven't changed. So trying to change certain things has obviously caused a lot of strife. For example, I've only been ADAMANT and INTERFERRED in one committee – Policy and Rules and the bylaws. Yet, the gossip is – that I don't allow committees to run independently and I challenge you to come up with **one** committee other than Policy and Rules where that is the case. Hence, the gossip starts and the board starts splitting. I find that extremely sad. Too many Chiefs and not enough Indians and that is never good. When the "old" feels that the "new" have caught on completely – we'll gladly give it up. However, until then ... not likely. In addition, when we don't feel listened to, we don't feel the "new" have caught on completely. I don't want to hurt anyone's feelings and I don't want to write a novel but I've got a lot to say on this subject. You can see why there is no way I could remain anonymous. Therefore I had to choose – don't answer or be blatantly honest.
- Not argue about one subject for so long that it upsets everyone including our stakeholders. Respect is missing from our semicircle.

#### 4. How would you suggest we make committee meetings more effective?

- Stick to the agenda. Chairs need to determine how much time is to be allotted for each item before meeting starts. Chair or vice chair should track time and give warning of exhaustion of time. Meetings should be no more than 2 hours.
- *Most* of the committees are effective if they have something new on their agenda and /or something that is within their purview. They should find out if the agenda item is something they *should* be working on before they waste their time. Committee chairs should be following the items on their agendas and not wasting time discussing something that a) they have no control over, or b) has already been voted on at City Council.
- Have them when more people can go.
- Stay on topic and try to avoid long discussions of a repetitive nature and reviews of ancient history. Invite/contact stakeholders with concerns to attend the appropriate committee, and if necessary, adjust the meeting time and date to accommodate their needs (if the committee needs to meet in the evening and/or weekend, do so.)
- Create Board member succession plans to allow a newly elected or appointed Board member to come up to speed faster as they have a guide for understanding the duties, responsibilities, requirements, time commitment, etc. of their position and/or committee chair and how to accomplish same. There should be no void of information when a Board member leaves the Board or committee. An informed committee chair would be more effective.
- Better leadership, members who would come to meetings and follow up on things.
- I don't know. I don't attend many.
- Those members not on a committee should be given a list of small committees needing involvement and pick one. Review the committee's topics, perhaps the subjects need to be reassigned.
- Cut off those who keep repeating the same point over and over or get too far off the subject. Really cut off those that are obviously going on and on just to hear themselves talk.
- Brief agenda and minutes prepared and available to committee members.
- Again, I am biased here. I do the best I can and hope that it works for everyone. I have not regularly attended other committee meetings, so I can not really comment. I know that when a project comes to PLUM I try to do extra outreach to those impacted. I am not sure if other committees do that, but they should.
- Ask for input on the agendas. Don't change meeting times unless absolutely necessary. Publish the minutes before the Board meetings. Ask the Chair to ask someone else to

take minutes so the Chair can expedite the meeting. Make a big effort to recruit new people.

**5. On the topics of the two main goals identified above, are there any other question we should have asked? Or any other comment?**

- No.
- No, this was good.
- No other questions come to mind and good job on the survey.
- I think everyone needs to contribute and we need to all agree to learn and follow some procedures. If we are involved with activities that are important to our community then they will participate.
- With elections coming up we should do some recruiting for new GHNNC people to serve. Some neighbors who are active outspoken may not have considered being on the board.
- No.
- For now, continue.
- Many Board members have remarked that there is a feeling of distrust among Board members. That distrust becomes worse when there is a storm of behind-the-scenes phone lobbying pro and against people and ideas, in complete disregard of the Brown Act. On several occasions right before or after a committee meeting, officers engaged in rants about people who aren't there. That should never happen.  
It also seems that people are expected to be active, but not too active – or they somehow become get labeled as troublemakers.
- First: To “[g]et the Board more engaged, active, and harmonious” ask the following questions (better if questioned in person, one-on-one):  
As a board member (or special interest or district representative), what are your duties and responsibilities, how do you carry these out, who do you contact, what do you attend, how much time needs to be committed, how do you report back to the board? What training helped, or could help you to carry out your duties and responsibilities as a board member.  
Second: To “[d]raw more stakeholders to be more engaged with GHNNC” create Board member position descriptions to help a stakeholder understand the requirements and duties of a vacant board position and to make a more informed decision in either running for or voting to fill that vacant position.
- In all our doings, we need to remember we are here as elected representatives of our fellow stakeholders to help support and protect our community, our quality of life, our

health and safety, and to serve as an additional accessible link between all of our stakeholders and City government.

- Good job committee, I suspect you had issues with our leadership and could not do more.
- None I can think of.

## GHNNC Board Member Survey

### Introduction:

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

- **Get the Board more engaged, active, and harmonious;**
- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** \_CARL BUETTNER\_\_\_\_\_

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Attended Board meetings as a stakeholder to determine what was occurring within the neighborhood, and formed the opinion that several board members did not prepare for the meetings and therefore should be replaced.

**(please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

Not yet.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

A written position description/expectation (explanation of the duties and responsibilities) of my Board member position would help me to determine my training needs beyond the training mandated by the City.

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

I haven't kept track of the events I've helped at or attended. Believe that participation in these events is one of the responsibilities of Board membership.

5. What activities are you most interested in? examples:

- |  |  |
|--|--|
| <input type="checkbox"/> beautification                                      | <input type="checkbox"/> recruiting speaker          |
| <input type="checkbox"/> newsletter writing                                  | <input type="checkbox"/> newsletter editing          |
| <input type="checkbox"/> manning the office (responding to phone calls)      | <input type="checkbox"/> event planning              |
| <input type="checkbox"/> attending City Council meetings                     | <input type="checkbox"/> attending PLUM hearings     |
| <input type="checkbox"/> attending other hearings, downtown                  | <input type="checkbox"/> attending DWP, etc meetings |
| <input type="checkbox"/> attending other NC meetings                         | <input type="checkbox"/> attending LANC, VANC, BONC  |
| <input type="checkbox"/> supermarket recruitment tables                      | <input type="checkbox"/> manning other event booths  |
| <input type="checkbox"/> general event assistance ("gofer" duties)           |  |
| <input type="checkbox"/> any ideas on other activities you would like to do? |  |

Unknown.

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

Unknown.

7. How many hours a **week average** could you spare for GHNNC?

Averaged for the month, 10 hours per week.

8. What times work better for you, morning, afternoon, evening?

Morning and afternoon depending on the activity.

And what days of the week?

Available, with timely notification, any day except Wednesday.

9. Any times that do NOT work for you in general? Any blackout times or days?

No. Yes, three weeks before and two weeks after December 25<sup>th</sup>.

10. What profession are you in, or were you in, or what special knowledge do you have?

(examples: photographer, engineer, teacher, office manager, city planner, etc.)

Retired - Administrator, operations manager.

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)  
Project management; All-hands training (unfortunately, no longer have access to a plotter);  
Fact gathering, correlation, and reporting procedures.

12. What skills would you be willing to teach to other Board members or to stakeholders?  
Would you be willing to organize an event around this?  
Will provide a how-to on a particular skill set if a member requires that information to complete a project.

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)  
A written list of goals and priorities (objectives) to be presented to the board to be discussed, commented on, approved, and then assign by the Board president to the appropriate standing committee(s) to complete. Goals should include Board member position descriptions, and Board member succession plans.

## GHNNC Board Member Survey

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for "secretary."

**Name:** \_\_Neysa Frechette

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)  
\_\_I wanted to get more involved with my community. Just see what I could do to help out and be an active student. I like to be involved and in the know.

**(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)**

2. Have you achieved what you wanted? Please comment:  
\_\_Yes I know a lot more about about the local government system now. I feel like I have more of a say in my community and government. I feel more helpful to my community.
3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?  
\_\_The congress was helpful last year. I couldn't go this year because I had to work. \_\_I do not know what is expected of me.
4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them? \_\_I got a team together for collecting fruit from trees for citrus Sunday. I enjoy that because I was actively making life better for others. I went to the movie night this summer to support the GHNSC and to support the new school and its students (I am the student rep after all) I did the the planting on the Sesnon corner. I like beautifying the community and creating a better environment. Plants help the ecosystem.
5. What activities are you most interested in? examples:
- |   |   |
|---|---|
| <input checked="" type="checkbox"/> __ beautification                     | <input type="checkbox"/> __ recruiting speaker            |
| <input checked="" type="checkbox"/> __ newsletter writing                 | <input checked="" type="checkbox"/> __ newsletter editing |
| <input type="checkbox"/> __manning the office (responding to phone calls) | <input checked="" type="checkbox"/> __ event planning     |
| <input type="checkbox"/> __attending City Council meetings                | <input type="checkbox"/> __attending PLUM hearings        |

attending other hearings, downtown                       attending DWP, etc meetings  
 attending other NC meetings                                       attending LANC, VANC, BONC  
 supermarket recruitment tables                                       manning other event booths  
 general event assistance ("gofer" duties)  
 any ideas on other activities you would like to do?  anything that is green and ecofriendly. Anything that gets people excited to be a part of their community.

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)  I would go to more meetings downtown , etc if I had more time but I am working 2 jobs and going to school. So things close to home are much more realistic.
7. How many hours a **week average** could you spare for GHNC?   4    
\_\_\_\_\_:
8. What times work better for you, morning, afternoon, evening?  Depends on my work schedule....
9. and what days of the week? \_\_\_\_\_ see above
10. Any times that do NOT work for you in general? Any blackout times or days?  Usually Tuesdays, Wednesdays, and Thursdays
11. What profession are you in, or were you in, or what special knowledge do you have? (examples: photographer, engineer, teacher, office manager, city planner, etc.) I was a preschool teacher, a secretary, now I am a cashier.
12. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?) I have enthusiastic, creative, and musically inclined friends. I am very personable and like to talk to people. I am a good writer.
13. What skills would you be willing to teach to other Board members or to stakeholders? Would you be willing to organize an event around this?  not sure....
14. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)  Ideas that would get MORE people interested in their community. Suggestion: people like the speakers, but they hate our long, boring, "bickery" meetings. We should have speakers separate of the meetings.

# GHNNC Board Member Survey

**Introduction:**

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for "secretary."

**Name:** \_\_\_ Sid Gold \_\_\_\_\_

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

City governance and representation of NC at local and city level

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**(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

\_\_\_\_\_ There has been grassroots involvement on important issues such as DWP , proposition B and independent rate payor. Much more has to be done to organize NC's to be an effective entity within the city.

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3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

\_\_\_\_\_ More training in how to get things done at City Hall, departments etc. I consider that that the expectations are understood .

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4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

\_\_\_\_\_

\_I do not recall. I believe that I participated in some and manned table. Rode on truck at parades.

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5. What activities are you most interested in? examples:

<input type="checkbox"/> beautification	<input type="checkbox"/> recruiting speaker
<input type="checkbox"/> newsletter writing	<input type="checkbox"/> newsletter editing
<input type="checkbox"/> manning the office (responding to phone calls)	<input checked="" type="checkbox"/> event planning
<input checked="" type="checkbox"/> attending City Council meetings	<input type="checkbox"/> attending PLUM hearings
<input checked="" type="checkbox"/> attending other hearings, downtown meetings	<input type="checkbox"/> attending DWP, etc
<input checked="" type="checkbox"/> attending other NC meetings BONC	<input checked="" type="checkbox"/> attending LANC, VANC,
<input type="checkbox"/> supermarket recruitment tables booths	<input checked="" type="checkbox"/> manning other event
<input type="checkbox"/> general event assistance ("gofer" duties)	

etc.) \_\_\_\_\_Physician. I have knowledge of rules of order of meetings. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?) \_\_\_Nothing special  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. What skills would you be willing to teach to other Board members or to stakeholders? Would you be willing to organize an event around this?  
\_\_\_\_\_ \_\_\_Updates on city activities  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) \_\_\_To write a mission statement that is concise and incorporates how the GHNNC will address the Charter of LA.  
\_\_\_\_\_  
\_\_\_\_\_

## GHNNC Board Member Survey

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Gary Holmen

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Saving soccer and baseball fields at the Jensen Filtration plant for several thousand young people.

**please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment: Yes. We just received a five year extension on the one year remaining to our existing six year lease. When I started this campaign we were facing a 30 order to vacate. During this time I have met numerous times with the two councilmembers from CD12, and executives from DWP, MWD and Rec and Parks. My participation on the GHNNC has helped me in this battle.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?  
The mandatory ethics training was very well done and useful. It is mandatory, and should be attended by every member of every neighborhood council.

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them? I participated as an attendee at the Holiday Parade (where my daughter was also a participant with the GHCHS Highlander Marching Band. I participated as a helper at a safety fair at the fire station on Balboa. I attended most of the regular board meetings. I helped decorate the float for the Holiday Parade. I attended some meetings with DWP, and an important City Council meeting. I also attended some meetings with the Sylmar NC.

5. What activities are you most interested in? examples:

\_\_\_beautification

\_\_\_recruiting speaker

- |  |  |
|--|--|
| <input type="checkbox"/> newsletter writing                                  | <input type="checkbox"/> newsletter editing          |
| <input type="checkbox"/> manning the office (responding to phone calls)      | <input type="checkbox"/> event planning              |
| <input checked="" type="checkbox"/> attending City Council meetings          | <input type="checkbox"/> attending PLUM hearings     |
| <input checked="" type="checkbox"/> attending other hearings, downtown       | <input type="checkbox"/> attending DWP, etc meetings |
| <input checked="" type="checkbox"/> attending other NC meetings              | <input type="checkbox"/> attending LANC, VANC, BONC  |
| <input type="checkbox"/> supermarket recruitment tables                      | <input type="checkbox"/> manning other event booths  |
| <input type="checkbox"/> general event assistance ("gofer" duties)           |  |
| <input type="checkbox"/> any ideas on other activities you would like to do? |  |

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) I am really not interested in routine activities, such as preparing mailers.

7. How many hours a **week average** could you spare for GHNNC? I have very limited "spare time" in view of working at three jobs, and supporting my daughter's activities with high school and club soccer, and the Highlander Band. Maybe one hour.

8. What times work better for you, morning, afternoon, evening? Evening, only. and what days of the week? That doesn't matter too much, although I teach at Pasadena College on some weekday evenings. \_\_\_\_\_  
\_\_\_\_\_

9. Any times that do NOT work for you in general? Any blackout times or days? Week day hours do not work for me.  
\_\_\_\_\_  
\_\_\_\_\_

10. What profession are you in, or were you in, or what special knowledge do you have? (examples: photographer, engineer, teacher, office manager, city planner, etc.)  
Attorney at law – Litigation.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)  
None, other than public speaking.  
\_\_\_\_\_

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12. What skills would you be willing to teach to other Board members or to stakeholders?  
Would you be willing to organize an event around this? I can't think of any.

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13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) I agree that it will help to focus on priorities. I think the difficulty will be in getting consensus on what those priorities are. We are a gathering of strong willed individualists.

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## GHNNC Board Member Survey

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for "secretary."

**Name:** \_\_Bill Hopkins\_\_\_\_\_

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Emergency Preparedness and Public Safety

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**(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

Some progress has been made. With Board support, I started the "EP Item of the Month" to promote Emergency Preparedness on an individual level. GHNNC continues to support the NVEPT Annual Disaster Preparedness Fair (2011 was our 4<sup>th</sup>) (I've been on the NVEPT since inception). We sponsored a CERT class in 2011, and I'd like to see GHNNC-sponsored CERT classes become an annual event. Public Safety issues and Emergency Preparedness are sufficiently divergent that I believe GHNNC needs to form an Emergency Preparedness Committee in addition to the current Public Safety Committee. Also started the "Can of the Month Club" to encourage food donations to local food banks.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?  
Better understanding of how City Council really works, how to effectively use on-line tools provided by the City, and how to have more influence and to make our desires known "downtown."

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

Helper in all cases, organizer in some. Disaster Preparedness Fair, Citrus Sunday, summer social, newsletter production, board meetings, committee meetings, meetings with vendors (PLUM), JETS meetings, DWP rate meetings, Recycled Water Advisory Group, solar incentive program review, VANC, CERT class, Congress of NCs, others.

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5. What activities are you most interested in? examples:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> beautification                                      | <input checked="" type="checkbox"/> recruiting speaker          |
| <input checked="" type="checkbox"/> newsletter writing                                  | <input checked="" type="checkbox"/> newsletter editing          |
| <input type="checkbox"/> manning the office (responding to phone calls)                 | <input type="checkbox"/> event planning                         |
| <input type="checkbox"/> attending City Council meetings                                | <input type="checkbox"/> attending PLUM hearings                |
| <input type="checkbox"/> attending other hearings, downtown                             | <input checked="" type="checkbox"/> attending DWP, etc meetings |
| <input type="checkbox"/> attending other NC meetings                                    | <input checked="" type="checkbox"/> attending LANC, VANC, BONC  |
| <input type="checkbox"/> supermarket recruitment tables                                 | <input type="checkbox"/> manning other event booths             |
| <input type="checkbox"/> general event assistance ("gofer" duties)                      |   |
| <input checked="" type="checkbox"/> any ideas on other activities you would like to do? |   |

CERT classes annually, Disaster Preparedness, have GHNNC do more in our community

Form a Disaster Preparedness Committee separate from Public Safety

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6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

Prefer not to hand out leaflets, etc., and to not spend too much time at city hall (and other) downtown meetings

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7. How many hours a **week average** could you spare for GHNNC?

I contribute a good deal of my time to GHNNC activities. \_\_\_\_\_

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8. What times work better for you, morning, afternoon, evening?

Afternoon and evening better, but mornings not ruled out.

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and what days of the week?

Days I don't have other meetings or conflicts.

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9. Any times that do NOT work for you in general? Any blackout times or days?

Sunday is generally not a good time for my GHNNC participation.

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10. What profession are you in, or were you in, or what special knowledge do you have?

(examples: photographer, engineer, teacher, office manager, city planner, etc.)

Staff for director of Product Support at major aerospace firm; worked on various Independent Research and Development projects; freelance stock photographer; taught First Aid and CPR; past Chair of SFV Red Cross Disaster Committee; past Board member American Red Cross (ARC), SFV district; former Disaster Action Team member/leader/chair; wrote significant portions and edited SFV ARC Disaster manual; CERT call-out team; (LAFD) ACS call-out team; at request of LADWP, reviewed customer bill redesign; edited and reviewed latest LADWP Solar Incentive Program (SIP) guidelines; L.A. Ombudsman for Electric Auto Association (EAA); solar power advocate; Ham radio operator; computer consultant

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11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

See above.

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12. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this?

Planned and organized the CERT class, desire to offer annual CERT classes for our stakeholders.

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13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

That the recommendations be incorporated and put to practical use as soon as possible for GHNNC.

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## GHNNC Board Member Survey

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- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name: Wayde Hunter**

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

***Landfill, landfuse***

(please don't use a generic statement like “I wanted to contribute...” We'll assume that.)

2. Have you achieved what you wanted? Please comment:

***Yes, my voice is heard and I get input into many projects that come into our neighborhood***

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

***Brown Act, CERT***

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

***Most everything as a helper except for Emergency Preparedness as I had dentist appointment***

5. What activities are you most interested in? examples:

- |  |  |
|--|--|
| <input type="checkbox"/> beautification  | <input type="checkbox"/> recruiting speaker                    |
| <input type="checkbox"/> newsletter writing  | <input type="checkbox"/> newsletter editing                    |
| <input type="checkbox"/> manning the office (responding to phone calls)            | <input type="checkbox"/> event planning                        |
| <input type="checkbox"/> attending City Council meetings                           | <input checked="" type="checkbox"/> attending PLUM hearings    |
| <input checked="" type="checkbox"/> attending other hearings, downtown             | <input type="checkbox"/> attending DWP, etc meetings           |
| <input type="checkbox"/> attending other NC meetings                               | <input type="checkbox"/> attending LANC, VANC, BONC            |
| <input type="checkbox"/> supermarket recruitment tables                            | <input checked="" type="checkbox"/> manning other event booths |
| <input type="checkbox"/> general event assistance ("gofer" duties)                 |  |
| <input type="checkbox"/> any ideas on other activities you would like to do? _____ |  |
| _____  |  |
| _____  |  |
| _____  |  |

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

***hand out leaflets***

7. How many hours a **week average** could you spare for GHNNC?

***1 - 2***

8. What times work better for you, morning, afternoon, evening?

***evenings***

and what days of the week?

***Monday – Thursday (no weekends)***

9. Any times that do NOT work for you in general? Any blackout times or days? \_

***Friday, Saturday, Sunday (sometimes)***

10. What profession are you in, or were you in, or what special knowledge do you have?  
(examples: photographer, engineer, teacher, office manager, city planner, etc.)

***Industrial Engineer***

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

***ability to read technical documents, and respond both written and orally***

12. What skills would you be willing to teach to other Board members or to stakeholders?

***As stated above***

Would you be willing to organize an event around this?

***No***

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

***no comment***

RALPH

## GHNNC Board Member Survey

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- Draw more stakeholders to be more engaged with GHNNC.

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and email or drop off or mail to the office.

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

HELPING START THE GHNNC FROM THE NVC,  
I WAS THE "OUTREACH" PERSON, DID MOST OF THE POSTING, WALKING  
THE NEIGHBORHOOD...

(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)

2. Have you achieved what you wanted? Please comment:

YES/NO

WE WANTED TO STOP THE "DUMP" (DID NOT), WE HAVE BEEN ABLE  
TO DO SOME CONTROL OF THE DUMP,

3. What training helped, or could help you to carry out your duties and responsibilities as a board member? Do you feel that you know what is expected of you as a Board member?

TRAINING HAS BEEN GOOD

4. What activities are you most interested in? examples:

<input checked="" type="checkbox"/> beautification (PARKS)	<input type="checkbox"/> recruiting speaker
<input type="checkbox"/> newsletter writing	<input type="checkbox"/> newsletter editing
<input type="checkbox"/> manning the office (responding to phone calls)	<input type="checkbox"/> event planning
<input checked="" type="checkbox"/> attending City Council meetings	<input checked="" type="checkbox"/> attending PLUM
hearings	
<input checked="" type="checkbox"/> attending other hearings, downtown	<input checked="" type="checkbox"/> attending DWP, etc meetings
<input type="checkbox"/> attending other NC meetings	<input type="checkbox"/> attending LANC, VANC,
BONC	

\_\_\_ supermarket recruitment tables  
booths

manning other event

\_\_\_ general event assistance ("gofer" duties)

\_\_\_ any ideas on other activities you would like to do?

FAITH BASED

5. What events did you participate in this year? And what made you want to participate in them?

PARKS, FAITH BASED MEETINGS, CITY HALL MEETINGS

SAFETY MEETINGS, RULES, PLUM, - -

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, whatever)

SIT IN OFFICE WAITING FOR THINGS TO HAPPEN

7. How many hours a month average could you spare for GHNNC?

TBD - DEPENDS ON NEEDS.

I HOPE TO GET SOME OF THE "YOUNGER" COMMUNITY ACTIVE.

8. What times work better for you, morning, afternoon, evening?

RETIRED - THEY ALL WORK IF THE NEED IS THERE

I AM ALSO ACTIVE IN CHURCH AND OTHER ACTIVITIES

9. Any of those general times that do NOT work for you in general? Any blackout times?

SUNDAY MORNINGS (GRUCCA), SKI TIMES - - -

10. What profession are you in, or were you in, or what special knowledge do you have? (examples: engineer, teacher, office manager, city planner, etc)

TECHNOLOGY - ENGINEERING.

- 
- 
- 
11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

TECHNICAL / ENGINEERING, OUTREACH

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12. What skills would you be willing to teach to other Board members or to stakeholders? Would you be willing to organize an event around this?

HOW TO DO OUTREACH / ASSIST

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13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

• GET MORE COMMUNITY INVOLVEMENT IN GOVERNMENT, SAFETY, KEEPING THE AREA CLEAN, HEALTHY (ODOR FREE)

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## GHNNC Board Member Survey

### Introduction:

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

- **Get the Board more engaged, active, and harmonious;**
- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** \_\_Agnes Lewis

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

**PLUM: developers in the area building at greater than density in the Plan**

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**(please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:  
**Sort of, on a case-by-case basis. Not a general solution that I was hoping for. Slow development now so it's hard to tell. Probably didn't really make a meaningful dent.**
3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

**I'm bored with the repetition of Brown Act, etc. Need much more on how to find information on land developments in the city; on the process for developing the community Plan; where that is now and what's holding it up. How to find information on specific developments and proposals before it's too late. Learn these things little by little by osmosis. Need a PLUM primer!**

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

**Newsletter; earlier movie nights; Citrus Sunday; Summer Social; many PLUM hearings and Rec& Parks hearings; beautification & planting. Active participant.**

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5. What activities are you most interested in? examples:

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> beautification                           | <input checked="" type="checkbox"/> recruiting speaker         |
| <input checked="" type="checkbox"/> newsletter writing                       | <input type="checkbox"/> newsletter editing                    |
| <input type="checkbox"/> manning the office (responding to phone calls)      | <input type="checkbox"/> event planning                        |
| <input checked="" type="checkbox"/> attending City Council meetings          | <input checked="" type="checkbox"/> attending PLUM hearings    |
| <input checked="" type="checkbox"/> attending other hearings, downtown       | <input type="checkbox"/> attending DWP, etc meetings           |
| <input checked="" type="checkbox"/> attending other NC meetings              | <input checked="" type="checkbox"/> attending LANC, VANC, BONC |
| <input type="checkbox"/> supermarket recruitment tables                      | <input type="checkbox"/> manning other event booths            |
| <input type="checkbox"/> general event assistance ("gofer" duties)           |  |
| <input type="checkbox"/> any ideas on other activities you would like to do? | _____  |

**write new brochure on what is the neighborhood council, and why you (stakeholder) should participate – to replace very outdated trifold we sometimes give out. Recruit more interesting speakers.**

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6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) **\_\_\_movie nights, leaflet handling, manning booths**

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7. How many hours a **week average** could you spare for GHNNC? **\_\_\_5-10\_\_\_\_\_**

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8. What times work better for you, morning, afternoon, evening? **\_\_\_prefer daytime, occasional nights. Dislike weekends\_\_\_\_\_**

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and what days of the week? **\_\_\_dislike weekends**

9. Any times that do NOT work for you in general? Any blackout times or days?

\_\_\_\_\_ **most weekends**

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10. What profession are you in, or were you in, or what special knowledge do you have?  
(examples: photographer, engineer, teacher, office manager, city planner, etc.)

**at one time or another was (in order of progression) bookkeeper; office manager; production manager at manufacturing company; director of contracts administration (private and government); director of IT; director of professional services (IT consultants); CFO for a group of subsidiaries; director of business development and marketing; president of software company; CEO of integrated hardware/software/services company; management consultant..**

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11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

**general organizational/management complex contracts negotiation and review; financial and budgeting; marketing programs, PR, brochure development**

12. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this? \_\_\_\_\_  
**budgeting; writing flyers and pamphlets; writing newsletter articles; any financial issues** \_\_\_\_\_

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

**A clear organizational acknowledgement that we need to broaden our base. Define a path to turn more event attendees into participants. Improve our general meetings so they have more interesting content in order to draw more people. Help the organization be more neighborhood focused as opposed to inwardly focused. Get more small projects started, to recruit more people.**

## GHNNC Board Member Survey

**Introduction:**

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- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for "secretary."

Name: WILLIAM LILLENBERG

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

LAND USE, Changes in the Community

(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)

2. Have you achieved what you wanted? Please comment:

Yes, the PLUM Committee because involved in a heavy workload.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

Know how to <sup>access</sup> data and info by computer

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

attended City Planning E.A. public hearing, GHS NC meeting.

5. What activities are you most interested in? examples:

<input type="checkbox"/> beautification	<input type="checkbox"/> recruiting speaker
<input type="checkbox"/> newsletter writing	<input type="checkbox"/> newsletter editing
<input type="checkbox"/> manning the office (responding to phone calls)	<input type="checkbox"/> event planning
<input type="checkbox"/> attending City Council meetings	<input checked="" type="checkbox"/> attending PLUM hearings
<input type="checkbox"/> attending other hearings, downtown	<input type="checkbox"/> attending DWP, etc meetings
<input checked="" type="checkbox"/> attending other NC meetings	<input type="checkbox"/> attending LANC, VANC, BONC
<input type="checkbox"/> supermarket recruitment tables	<input type="checkbox"/> manning other event booths
<input type="checkbox"/> general event assistance ("gofer" duties)	
<input type="checkbox"/> any ideas on other activities you would like to do?	

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

HAVE Vision problems and difficult going downtown.

7. How many hours a **week average** could you spare for GHNNC? 5-10 hours

8. What times work better for you, morning, afternoon, evening? afternoon

and what days of the week? any & all.

9. Any times that do NOT work for you in general? Any blackout times or days?

Evening

10. What profession are you in, or were you in, or what special knowledge do you have?  
(examples: photographer, engineer, teacher, office manager, city planner, etc.)

City planner, Sr. City Planner, Zoning Administrator,  
Staff in Council Office

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

Knowledge of the Zoning Code regulations.

12. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this? No, this can be messy having.

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

Have not seen this their report.

# GHNNC Board Member Survey

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Scott Manatt

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

*I closely followed the proposal and voter enthusiasm for “neighborhood Empowerment” and its changes in the City Charter and, found a group with similar interests meeting at Van Gogh Street Elementary School. In a new home and approaching retirement age, I had already established myself in the LAPD Neighborhood Watch program and felt that by integrating the activities I would be able to become fully able to assure myself the means to be well informed. I subsequently was elected to the original GHNNC Board and welcomed an opportunity to express my concern with an expansion of Hillcrest Christian School which was endorsed by he actions of the City Council.*

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**(please don’t use a generic statement like “I wanted to contribute...” We’ll assume that.)**

2. Have you achieved what you wanted? Please comment:

*Yes, I have had an active role in the GHNNC, I am only one of three original continuingly elected continuing Board members (with Sid Gold and Wayne Hunter). I have held three elected-by-the-Board positions -- as the original City Information Officer, a three-year term as Treasurer, as Vice President, and have chaired the Public Safety, Policy & Rules Committees, and am currently serving the Policy & Rules and Executive Committees. I feel well satisfied with my level of activity.*

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3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

*My background, education, professional & life experience and , GHNNC tenure and involvement with drafting the by-laws provide me with a good understanding.*

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4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

*Best I recall, participated in CD-12 Cabinet Meetings, Board Training, Citrus Sunday, the Rediness Faure, Christmas float project, and recent retreat. I remain interested n community betterment projects*

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5. What activities are you most interested in? examples:

beautification

recruiting speaker

newsletter writing

newsletter editing

manning the office (responding to phone calls)  event planning

attending City Council meetings

attending PLUM hearings

attending other hearings, downtown

attending DWP, etc meetings

attending other NC

attending LANC, VANC, BONC

supermarket recruitment tables

manning other event booths

general event assistance ("gofer" duties)

any ideas on other activities you would like to do? \_\_\_\_\_

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6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) \_\_\_\_\_

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7. How many hours a **week average** could you spare for GHNNC? \_\_\_\_\_

*Few, additional, more if emergency.*

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8. What times work better for you, morning, afternoon, evening? \_\_\_\_\_

*1- evening, 2- morning*

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and what days of the week? \_\_\_\_\_

*As needed.*

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9. Any times that do NOT work for you in general? Any blackout times or days?

*Blackouts occur as time on my calendar nears*

10. What profession are you in, or were you in, or what special knowledge do you have?,(examples: photographer, engineer, teacher, office manager, city planner, etc.)

*Registered professional Mechanical Engineer, aerospace engineer, advanced Development*

11. What special skills can you bring to the group (examples, graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else)

*Prepare and make presentations*

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12. What skills would you be willing to teach other board members or to stakeholders? Would you be willing to organize an event around this? )

*Yes if appropriate topic/scope can be found.*

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13. What would you like to see as a result of the As Hoc Committee on Goals and Priorities? (Briefly?)

*meetings and more presentations*

**Shorter Board Business**

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# GHNNC Board Member Survey

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:**  Leon Marzillier

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Interest in the community and impending retirement giving me more time

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**(please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

I didn't have a particular achievement in mind.

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3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

I believe that each Board member ought to contribute as much or as little as he/she is comfortable with. I think every Board member understands that we are supposed to articulate concerns of our community to the City Council, and by voting on issues of such concern, we express our community's opinion. I am not sure what “training” the questioner had in mind here.

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4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them? \_\_\_\_

Attended all Board meetings, chaired the Policy & Rules Committee and thereby led the effort to conform our bylaws to the City template, and am presently working with the P&RC to amend the Standing Rules, worked for a few hours on Citrus Sunday, helped decorate for the social that GHNNC put on, attended the GHNNC Open House.

I participate in events when I have the time and inclination, and feel it is something useful to do.

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5. What activities are you most interested in? examples:

- |   |  |
|---|--|
| <input type="checkbox"/> beautification                                       | <input type="checkbox"/> recruiting speaker                    |
| <input checked="" type="checkbox"/> newsletter writing                        | <input checked="" type="checkbox"/> newsletter editing         |
| <input type="checkbox"/> manning the office (responding to phone calls)       | <input type="checkbox"/> event planning                        |
| <input type="checkbox"/> attending City Council meetings                      | <input type="checkbox"/> attending PLUM hearings               |
| <input type="checkbox"/> attending other hearings, downtown                   | <input type="checkbox"/> attending DWP, etc meetings           |
| <input type="checkbox"/> attending other NC meetings                          | <input type="checkbox"/> attending LANC, VANC, BONC            |
| <input checked="" type="checkbox"/> supermarket recruitment tables            | <input checked="" type="checkbox"/> manning other event booths |
| <input checked="" type="checkbox"/> general event assistance ("gofer" duties) |  |
| <input type="checkbox"/> any ideas on other activities you would like to do?  | _____  |

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6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) \_\_\_\_\_ Line dancing! Go downtown unless it's REALLY important.

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7. How many hours a **week average** could you spare for GHNNC? 2-3

\_\_\_\_\_

\_\_\_\_\_:

8. What times work better for you, morning, afternoon, evening? \_\_\_\_\_ It depends on the day

\_\_\_\_\_

\_\_\_\_\_

and what days of the week? \_\_\_\_\_ It depends on the week

\_\_\_\_\_

\_\_\_\_\_

9. Any times that do NOT work for you in general? Any blackout times or days?

\_\_\_\_\_ It depends

\_\_\_\_\_

\_\_\_\_\_

10. What profession are you in, or were you in, or what special knowledge do you have?

(examples: photographer, engineer, teacher, office manager, city planner, etc.)

\_\_\_\_\_ I am a retired community college mathematics professor, so I know mathematics, running meetings, writing.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

\_\_\_\_\_ None that I can think of besides those in #10

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

12. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this? \_\_\_\_\_

\_\_\_\_\_Not sure what would be needed.

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13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) \_\_\_\_\_Not sure

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## GHNNC Board Member Survey

### Introduction:

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

- **Get the Board more engaged, active, and harmonious;**
- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Lydia Plescia

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Helping my friends, Sue and Norma was my first reason for joining, they needed  
someone. I then realized I could learn about my neighborhood and I love to be  
with people and also I would be able to help out my community at  
the same time. Not to deep but the truth.

**Please don't use a generic statement like “I wanted to contribute...” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

No, not as of today, but my goal is to help our board become the best  
neighborhood board in Southern California. I beleive with the people on the Ad  
Hoc Committee and the people on the board we all have what it takes to make  
my goal happen.

What training helped, or could help you to carry out your duties & responsibilities as a Board member? Do you feel that you know what is expected of you?

I am on the Ad Hoc Committee and with some people who I believe have what it takes to  
help me achieve my goal. Their honest good people who truly take the time from their  
lives to make a difference. It's a privilege to be associated with them. In my privileged  
position, I believe I will learn what is expected of me and help other board members  
learn what our duties are and responsibilities.

3. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

I spend 6 hours setting up the day before and left a very important birthday party to attend the Ice Cream Social. I don't regret taking my time to do it, I believe it was well worth my efforts. I also stayed to the end and helped cleaned up. Another event I also helped was the Open house, I sat in the front of the office to greet people. That was sad not many people showed up for that.

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4. What activities are you most interested in? examples:

<input checked="" type="checkbox"/> beautification	<input type="checkbox"/> recruiting speaker
<input type="checkbox"/> newsletter writing	<input type="checkbox"/> newsletter editing
<input type="checkbox"/> manning the office (responding to phone calls)	<input type="checkbox"/> event planning
<input type="checkbox"/> attending City Council meetings	<input type="checkbox"/> attending PLUM hearings
<input type="checkbox"/> attending other hearings, downtown	<input type="checkbox"/> attending DWP, etc meetings
<input type="checkbox"/> attending other NC meetings	<input type="checkbox"/> attending LANC, VANC, BONC
<input type="checkbox"/> supermarket recruitment tables	<input checked="" type="checkbox"/> manning other event booths
<input type="checkbox"/> general event assistance ("gofer" duties)	

X any ideas on other activities you would like to do? I like helping out on special events, like the ice cream social. I would have done movie night & the fire department event, forgot the name of the event.

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5. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) Wouldn't want to attend city council meeting but I am very flexible, I would if they really needed me.
- 
- 

6. How many hours a **week average** could you spare for GHNNC? Not to much, real busy for the next few months, I do give time for Ad Hoc Committee.
- 
- 

7. What times work better for you, morning, afternoon, evening? Mornings
- 
- 

and what days of the week? Not Mondays

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8. Any times that do NOT work for you in general? Any blackout times or days? Not  
Not Mondays

9. What profession are you in, or were you in, or what special knowledge do you have?  
(examples: photographer, engineer, teacher, office manager, city planner, etc.)

My husband and I own a small business. We import toys. We also manufacture  
amusement games. We work with electroincs and sheet metal.

10. What special skills can you bring to the group (example: graphic arts, PC/network, PR,  
social media, project management, insatiable desire to file documents, something else?)

Graphic Arts

11. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this? Graphic Arts

12. What would you like to see as the result of the work of the Ad Hoc Committee on Goals  
and Priorities? (briefly)

For the board and the committees to function more effectively and have better  
communications between the board members and all the committees.

## GHNNC Board Member Survey

**Introduction:**

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Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Ray Pollok

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Some specific Public Safety issues and a interest in public land use management.

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**(please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

No, due to the city budget cuts I have not yet accomplished all of the Safety issues I wanted to but I am not giving up yet!

\_\_\_\_\_

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

The annual, Brown Act, Treasurer and training last year in Van Nuys were all useful.

Yes I think I know what is expected.

\_\_\_\_\_

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them? I attended everything except the congress. I participated in every event I could but currently I cannot due much physical due to my beat up old disabled body.

---

5. What activities are you most interested in? examples:

- |   |  |
|---|--|
| <input type="checkbox"/> beautification                                 | <input type="checkbox"/> recruiting speaker          |
| <input type="checkbox"/> newsletter writing                             | <input type="checkbox"/> newsletter editing          |
| <input type="checkbox"/> manning the office (responding to phone calls) | <input type="checkbox"/> event planning              |
| <input type="checkbox"/> attending City Council meetings                | <input type="checkbox"/> attending PLUM hearings     |
| <input type="checkbox"/> attending other hearings, downtown             | <input type="checkbox"/> attending DWP, etc meetings |
| <input type="checkbox"/> attending other NC meetings                    | <input type="checkbox"/> attending LANC, VANC, BONC  |
| <input type="checkbox"/> supermarket recruitment tables                 | <input type="checkbox"/> manning other event booths  |
| <input type="checkbox"/> general event assistance ("gofer" duties)      |  |

X any ideas on other activities you would like to do?  My current duties as Chairman of the Public Safety Committee, Financial Officer, Member of the PLUM Committee, Member of the Executive Committee, and taking part in special events at the Fire Station, Police Department, and GHNNC and community general events, are keeping me busy enough. \_\_\_\_\_

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)  I did not mind going downtown for Treasurer Training, but most of the events like the Mayors Budget Day I attended are a Joke, waste of my time and an insult to my intelligence. I DO NOT LIKE TO DO ANYTHING THAT IS A WASTE OF MY TIME.

7. How many hours a **week average** could you spare for GHNNC?  10

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8. What times work better for you, morning, afternoon, evening?  Afternoon or evening. \_\_\_\_\_

---

and what days of the week?  I can usually arrange my schedule as needed \_\_\_\_\_

9. Any times that do NOT work for you in general? Any blackout times or days? \_\_\_only when I don't receive notice of a meeting till the last minute and I have another meeting already scheduled. Not available the second Wednesday of each month in the Evening when I have to conduct the VFW monthly meeting.\_\_\_\_\_

10. What profession are you in, or were you in, or what special knowledge do you have? (examples: photographer, engineer, teacher, office manager, city planner, etc.) \_Vice President and General Manager, Northrop Grumman Aviation Inc. Managed a 17 Million dollar budget, a worldwide fleet of 25 aircraft in 7 cities with over 100 full time and many part time personnel. Experienced in almost all areas of running a business as I turned our subsidiary into a profit center doing millions of dollars of Charter Flights and Flight Test work for other companies and the wealthy public.

11. \_\_\_\_\_ SEE ABOVE

12. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?) \_\_\_Project Management, and how to work as a team. However working as a team is easy with some groups but can be very challenging with some volunteers. Some volunteers are better off working alone or with one other person. Money management.  
\_\_\_\_\_

13. What skills would you be willing to teach to other Board members or to stakeholders? Would you be willing to organize an event around this? \_\_\_Yes and see above.\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

14. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) \_\_\_See us well organized and working as a team.\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## GHNNC Board Member Survey

### Introduction:

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

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- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Steve Steinberg

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Meeting people, becoming involved in community, running for educational rep. seemed a good idea since I am the publicity/promotion advisor for our school.

---

**(please don't use a generic statement like “I wanted to contribute... ” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

Yes I feel that I have. Especially in regards to stopping the Community Day School from being relocated onto the Rinaldi Adult School parking lot. And in getting a cert class to be held at Rinaldi thereby enabling many of our students to enroll in the cert class. Also in getting the GHNNC board mtgs to be held at Rinaldi so more students and community members are involved.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

Could always use more training in procedural info regarding board meetings

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them? **GH holiday parade (participant), mayor's budget meetings downtown (attendee), summer social (participant and leader), manning booth at disaster prep day (participant) I try to participate in all events that my schedule allows!**

5. What activities are you most interested in? examples:

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> beautification                           | <input type="checkbox"/> recruiting speaker          |
| <input type="checkbox"/> newsletter writing                                  | <input type="checkbox"/> newsletter editing          |
| <input type="checkbox"/> manning the office (responding to phone calls)      | <input checked="" type="checkbox"/> event planning   |
| <input type="checkbox"/> attending City Council meetings                     | <input type="checkbox"/> attending PLUM hearings     |
| <input type="checkbox"/> attending other hearings, downtown                  | <input type="checkbox"/> attending DWP, etc meetings |
| <input type="checkbox"/> attending other NC meetings                         | <input type="checkbox"/> attending LANC, VANC, BONC  |
| <input type="checkbox"/> supermarket recruitment tables                      | <input type="checkbox"/> manning other event booths  |
| <input type="checkbox"/> general event assistance ("gofer" duties)           |  |
| <input type="checkbox"/> any ideas on other activities you would like to do? |  |
- Loved the summer social we held- I think we should have 2-3 of those (or similar social events) every year**

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.) **With my long work hours it's difficult to go downtown or attend other meetings.**

7.

8. How many hours a **week average** could you spare for GHNNC? **2-3**

9. What times work better for you, morning, afternoon, evening? **I work 8am-5pm on Mondays- I work 8am-9:30pm on Tues, Wed., & Thurs., and I work 10am-3pm on Fridays. So weekends are the best for me!**

10. Any times that do NOT work for you in general? Any blackout times or days? **Jewish Holidays and xmas thru new years I usually travel also travel during 4<sup>th</sup> of july time.**

11. What profession are you in, or were you in, or what special knowledge do you have? (examples: photographer, engineer, teacher, office manager, city planner, etc.) **I'm a teacher specializing in physical fitness, tai chi, line dancing, nutrition, computers. I'm**

also the teacher advisor for publicity and promotion of our school and I'm the school's webmaster, updating and maintaining the website. I also have a background in theater arts and music, having been a professional singer, musical director , and business manager for a professional quartet with a Mercury Records recording contract.

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12. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)  
computer skills, website design and maintenance, PR skills, teaching line dancing, hosting events,
- 
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- 

13. What skills would you be willing to teach to other Board members or to stakeholders?  
Would you be willing to organize an event around this? \_\_\_\_\_  
line dancing (as you've already seen), physical fitness, stretching, tai chi, teaching basic computer skills, and YES willing to organize events around these.
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14. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) not sure.
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# GHNNC Board Member Survey

## Introduction:

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

- **Get the Board more engaged, active, and harmonious;**
- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for "secretary."

Name: Jan Subar

1. What issue(s) brought you to the Board? (example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

Meeting local people. Having time to once again share my knowledge and ability with local community. Interests were safety & land use.

(please don't use a generic statement like "I wanted to contribute..." We'll assume that.)

2. Have you achieved what you wanted? Please comment:

Somewhat! Always work to do. Feel I am helping safety communication.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

No training - self knowledge and study. figured it out "" still do at times.  
Board training waste of time.

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

All except movie night & safety fair } out of town.

Mostly helper & coordinated social. ACTIVE member of 4 committees & 2 Ad Hocs this year.

5. What activities are you most interested in? examples:

<input type="checkbox"/> beautification	<input checked="" type="checkbox"/> recruiting speaker
<input checked="" type="checkbox"/> newsletter writing	<input checked="" type="checkbox"/> newsletter editing
<input checked="" type="checkbox"/> manning the office (responding to phone calls)	<input checked="" type="checkbox"/> event planning
<input type="checkbox"/> attending City Council meetings	<input checked="" type="checkbox"/> attending PLUM hearings
<input type="checkbox"/> attending other hearings, downtown	<input type="checkbox"/> attending DWP, etc meetings
<input checked="" type="checkbox"/> attending other NC meetings	<input type="checkbox"/> attending LANC, VANC, BONC
<input checked="" type="checkbox"/> supermarket recruitment tables	<input checked="" type="checkbox"/> manning other event booths
<input type="checkbox"/> general event assistance ("gofer" duties)	
<input type="checkbox"/> any ideas on other activities you would like to do?	

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

clean ups, drive out of valley (would be passenger), anything in heat (or rain)!

7. How many hours a **week average** could you spare for GHNNC? 4 (more

when needed & available) not counting meetings.

8. What times work better for you, morning, afternoon, evening?

Days (8am-4pm)  
(morning/afternoon)

and what days of the week? sun thru Fri

9. Any times that do NOT work for you in general? Any blackout times or days?

After 4pm, Sat/Sun

10. What profession are you in, or were you in, or what special knowledge do you have?

(examples: photographer, engineer, teacher, office manager, city planner, etc.)

RN, manager, educator, lecturer.

leadership trainings galore

great organizer, speaker

resume preparation & job hunting skills.

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

① management / teaching / speaking / organizing

② anything healthcare related

12. What skills would you be willing to teach to other Board members or to stakeholders?

Would you be willing to organize an event around this? \_\_\_\_\_

leadership communication

safety

organizing

public health

resumes

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

Better board participation & committees,  
better leadership

"Harmony"

Putting Community 1<sup>st</sup>!

## GHNNC Board Member Survey

### **Introduction:**

Two main goals and priorities were identified by the Ad Hoc Committee on Goals and Priorities:

- **Get the Board more engaged, active, and harmonious;**
- **Draw more stakeholders to be more engaged with GHNNC.**

The questions below are an attempt to discover what interests Board members and therefore would get them more active and engaged.

Please fill out and **email** (preferred) or drop off at the office, in the mail slot for “secretary.”

**Name:** Kim Thompson

1. What issue(s) brought you to the Board? (Example: landfill, land use, sports fields, public safety, meeting people, general neighborhood news, etc.)

In the middle of our fight against the expansion of Sunshine Canyon, Councilman Joel Wachs and his Chief of Staff, Greg Nelson got us involved in the neighborhood council movement and I've been involved ever since.

**(Please don't use a generic statement like “I wanted to contribute...” We'll assume that.)**

2. Have you achieved what you wanted? Please comment:

I set out to organize the neighborhood and get us certified and that is done.

3. What training helped, or could help you to carry out your duties and responsibilities as a Board member? Do you feel that you know what is expected of you?

Any and all training that is offered by DONE is helpful. I know what is expected of me.

4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

I've been a helper, an attendee, and/or participated in some way in most all GHNNC events.

5. What activities are you most interested in? examples:

<input checked="" type="checkbox"/> beautification	<input checked="" type="checkbox"/> recruiting speaker
<input checked="" type="checkbox"/> newsletter writing	<input checked="" type="checkbox"/> newsletter editing
<input checked="" type="checkbox"/> manning the office (responding to phone calls)	<input type="checkbox"/> event planning
<input checked="" type="checkbox"/> attending City Council meetings	<input type="checkbox"/> attending PLUM hearings
<input checked="" type="checkbox"/> attending other hearings, downtown	<input type="checkbox"/> attending DWP, etc meetings
<input checked="" type="checkbox"/> attending other NC meetings	<input checked="" type="checkbox"/> attending LANC, VANC, BONC
<input type="checkbox"/> supermarket recruitment tables	<input type="checkbox"/> manning other event booths
<input type="checkbox"/> general event assistance ("gofer" duties)	
<input type="checkbox"/> any ideas on other activities you would like to do? _____	

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6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

I have no answer for this.

7. How many hours a **week average** could you spare for GHNNC?

I currently spend tons of hours for GHNNC. My time will be limited to 20 hours during the week from now on.

8. What times work better for you, morning, afternoon, evening?

It varies day by day.

And what days of the week?

It varies week by week.

9. Any times that do NOT work for you in general? Any blackout times or days?

No, it will vary. Sorry these answers are so vague.

10. What profession are you in, or were you in, or what special knowledge do you have? (examples: photographer, engineer, teacher, office manager, city planner, etc.)

I have extensive experience getting around City Hall. I know how to get things done and I've built relationships with city employees and other neighborhood councils. I was a Commissioner for Hahn and I worked on Mayor Villaraigosa's in a capacity that was close to or for the Deputy Mayor who was the overseer of NCs. I've been around DONE since its inception and I understand the inner workings. My work before that is irrelevant to NCs.

11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)

Mostly everything a NC needs to do except for computer skills, because mine are limited.

12. What skills would you be willing to teach to other Board members or to stakeholders? Would you be willing to organize an event around this?

Whatever Board members were willing to learn, I would be more than happy to teach them.

13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly)

I would like to have seen you follow the Introduction on the first page of your survey.

Originally, I organized and coordinated the GHNNC board retreat with DONE. Not only was I not welcome at your committee meetings, I was not even informed on the dates. The *Ad Hoc Committee on Goals and Priorities* was formed during the board retreat to review and develop the preliminary goals and priorities proposed by the board members while being facilitated by DONE. This survey doesn't seem to be going in that direction, and another work product indicates that the Ad Hoc Committee may have gone off track while creating a product that falls under the purview of the Policy and Rules Committee.



4. What GHNNC events did you participate in this year? Were you a helper, or just an attendee? And what made you want to participate in them?

I am not sure what you mean here. The July dance? The parade? Emergency Preparedness fair? I help whenever I can.

5. What activities are you most interested in? examples:

<input checked="" type="checkbox"/> beautification	<input type="checkbox"/> recruiting speaker
<input type="checkbox"/> newsletter writing	<input type="checkbox"/> newsletter editing
<input type="checkbox"/> manning the office (responding to phone calls)	<input type="checkbox"/> event planning
<input type="checkbox"/> attending City Council meetings	<input checked="" type="checkbox"/> attending PLUM hearings
<input type="checkbox"/> attending other hearings, downtown	<input type="checkbox"/> attending DWP, etc meetings
<input type="checkbox"/> attending other NC meetings	<input type="checkbox"/> attending LANC, VANC, BONC
<input type="checkbox"/> supermarket recruitment tables	<input type="checkbox"/> manning other event booths
<input type="checkbox"/> general event assistance ("gofer" duties)	
<input type="checkbox"/> any ideas on other activities you would like to do?	_____

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. What would you definitely NOT like to do? (for example, hand out leaflets; go downtown, etc.)

**I do not do well with recruitment.**

7. How many hours a week average could you spare for GHNNC?

**I already put in time each week. I never totaled the time**

8. What times work better for you, morning, afternoon, evening? \_\_\_\_\_

Afternoon \_\_\_\_\_

and what days of the week? Monday through

Thursday \_\_\_\_\_

\_\_\_\_\_

9. Any times that do NOT work for you in general? Any blackout times or days? The weekends are not the best time.

\_\_\_\_\_  
\_\_\_\_\_

10. What profession are you in, or were you in, or what special knowledge do you have?  
(examples: photographer, engineer, teacher, office manager, city planner, etc.)  
I have a science degree and background. I have been on the Planning and Land Use Management Committee since 2003. I know many things most not too useful. Currently I work at a elementary school.

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11. What special skills can you bring to the group (example: graphic arts, PC/network, PR, social media, project management, insatiable desire to file documents, something else?)  
I know how to use software to put together a newsletter and flyers.

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12. What skills would you be willing to teach to other Board members or to stakeholders?  
Would you be willing to organize an event around this? \_\_\_\_\_  
If there is anything I do that someone wants to know I am more than wiling to help them.

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13. What would you like to see as the result of the work of the Ad Hoc Committee on Goals and Priorities? (briefly) \_\_\_\_\_  
The most important is that the board members understand why we are in the GHNNC and that the members that were elected to represent a special interest know who they represent and outreach to them. That Board members that are officers know their job duties too. That some rules can be established so that the office and our equipment is cleaned and maintained.

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